

Advantage Dental

From DentaQuest

Policy Name: Over and Under-Utilization	Policy Number: PL039-Over and Under-Utilization- CARE
Type of Policy: DCO	Effective Date: 03/12/2015
Responsible Department: Plan Operations	
Page Number (s): 3	Revised Date: 5/20/2019
Approved By: Clinical and Credentialing Sub-Committee	Approved Date: 07/17/2019
PURPOSE: To establish the policy on how the Dental Care Organization (DCO) monitors the utilization of services provided by the providers.	
FORMS: PCD Withhold Goal Overview	
DEFINITIONS OF PCD UTILIZATION REPORT COLUMNS:	
<ol style="list-style-type: none"> 1. Group ID: Every office has a Group ID. This number is generated from the Provider Group Name in the Provider Office. For every dentist that has the same Provider Group Name, their services will process as encounter data for that Primary Care Dentist (PCD). PCDs that do not know their Group ID can contact Provider Relations at 888-480-4478. 2. Encounter: Encounter data is the “credit” the DCO gives the capitated dentists for the services they perform on OHP enrollees assigned to their office. The amount credited for each ADA code comes from the Encounter Data Fee Schedule. 3. CAP: Most PCDs are paid on a capitated basis. Capitation is a per enrollee per day payment to the assigned office. The CAP column shows the amount the PCD has received in capitation during that timeframe. 4. Withhold: Withhold is the amount withheld from the PCDs capitation check for “risk sharing”. 5. Gross: The Gross column shows the amount of the PCD’s capitation check prior to withhold being deducted. 6. CAPGr vs ENC: . The goal in this column is to be at 100% or less. It is calculated by dividing the Gross column by the Encounter column 7. Enc Utilization: This is the amount of OHP dollars the office has utilized during the time frame. It is calculated by multiplying the Gross column by the CAPGr vs ENC column. 8. Target Enc Utilization: This is the amount of OHP dollars the DCO feels the PCD should have utilized during the time frame. It is calculated by multiplying the Gross column by the goal CAPGr vs ENC goal of 100%. 9. Difference Enc Utilization: This amount is calculated by subtracting the Target Enc Utilization column by the Enc Utilization column. The goal for this column is for the dollar amount be as close to \$0 as possible without being negative. 10. RefSpec: Advantage pays the specialists fee for service for the services they provide to OHP enrollees. The dollar amount in the RefSpec column is the amount that has been paid to specialists for the enrollees referred by the PCD. 11. Ref vs Cap: The goal in this column is to be at 20% or less for general dentists and 30% or less for PCDs that perform services in the hospital operating room or a surgery center. It is 	

calculated by dividing the RefSpec column by the CAP column.

- 12. Ref Utilization:** This is the amount of OHP dollars the office has utilized for referrals during the time frame. It is calculated by multiplying the CAP column by the RefSpec column.
- 13. Target Ref Utilization:** This is the amount of OHP dollars the DCO feels the PCD should have referred during the time frame. It is calculated by multiplying the CAP column by the RefSpec goal of 20% or 30%, respectively.
- 14. Difference Ref Utilization:** This amount is calculated by subtracting the Target Enc Utilization column by the Enc Utilization column. The goal for this column is to have the dollar amount be as close to \$0 as possible without being negative.
- 15. Withhold Reduction:** The Withhold Reduction column is the amount of the Target Enc Utilization (if negative), plus the Difference Ref Utilization (if negative).
- 16. EmgTO:** This is the amount this provider has been paid for services performed on other PCDs assigned enrollees when on-call.
- 17. EmgBY:** This is the amount that has been paid for services performed by the on-call provider while the enrollee was assigned to the PCD.

REFERENCES: 42 CFR 438.330; OAR 410-141-0200; OAR 410-141-3015

POLICY:

The DCO monitors PCD utilization through its PCD Utilization Report. This report is generated monthly and is presented to the Clinical and Credentialing Sub-Committee for review bi-monthly. The purpose of the PCD Utilization Report is to monitor over and under-utilization of Oregon Health Plan (OHP) dollars by the PCDs contracted with the DCO.

PCD's are paid on a monthly capitated basis as described below. This is determined by the number of days each enrollee is assigned to the PCD. Payment is due by the 20th of the month following the enrolled month. PCD is paid a percentage of the average capitation rate received by DCO for the area PCD practices in. The DCO withholds a percentage of the provider's capitation to cover emergencies and over-runs to the specialty pool. This percentage is at the sole discretion of the DCO and may be changed with 30 days' notice to PCD. In the event the specialty pool is oversubscribed and funds must be disbursed out of the PCD withhold, then it will be done based upon the referral patterns of the PCDs. The higher the percentage of referrals, the more taken from the PCD withhold pool. Any balance of the risk-sharing withhold fund will be paid by March 15 of the year after the treatment was provided solely at the discretion of the DCO.

PCD will submit encounter data to the DCO on an American Dental Association (ADA) claim form. To receive credit for this encounter data, the claim form must be submitted to the DCO within 60 days after treatment. The DCO maintains a Maximum Allowable Fee for each covered ADA code. PCD will be given credit for submitted encounter data up to the Maximum Allowable Fee.

PCD withhold is tied to additional performance metrics as found on the DCO's Learning Management System.

All utilization goals are set and reviewed by the Clinical and Credentialing Sub-Committee. The DCO's PCD Utilization Report is found on the Advantage Secure Website at www.AdvantageDental.com. Once the Provider logs into the secure site they can click on Reports then Utilization, to get the most current report. All amounts in this report are from the Date Paid in the time frame of the report, this does not report from the Date of Service.

Reviewed and Revised By:

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