

# Advantage Dental

## From DentaQuest

<b>Policy Name: Missed Appointment Fees</b>	<b>Policy Number: PL033-Missed Appointment Fees-CARE</b>
<b>Type of Policy: DCO</b>	<b>Effective Date: 6/14/2012</b>
<b>Responsible Department: Plan Operations</b>	
<b>Page Number (s): 1</b>	<b>Revised Date: 05/20/2019</b>
<b>Approved By: Clinical and Credentialing Sub-Committee</b>	<b>Approved Date: 07/17/2019</b>
<b>PURPOSE:</b> To establish Dental Care Organization's (DCO's) policy on charging enrollees for missed appointments.	
<b>POLICY:</b> Providers <b>cannot</b> bill the enrollee for missed appointments under any circumstances.	

Reviewed and Revised By:

06/14/2012				
06/06/2014	Jeanne Dysert	Tamara Kessler	Missy Mitchell	Laura Donadio
02/23/2015	Jeanne Dysert	Tamara Kessler	Missy Mitchell	Laura Donadio
02/23/2016	Jeanne Dysert	Tamara Kessler	Missy Mitchell	Jeff Dover
02/14/2017	Jeanne Dysert	Tamara Kessler	Missy Mitchell	
03/17/2017	QI/UR Committee			
03/12/2018	Jeanne Dysert	Tamara Kessler	Missy Mitchell	Rose Novak
5/20/2019	Missy Mitchell	Phebe Ditzler	Rosa Pedraza	